

Data privacy statement

Protecting the security of private data has a high priority for us. Therefore we strictly follow the rules of the german Bundesdatenschutzgesetz (BDSG) and the european law General Data Protection Regulation (GDPR). In the following chapters you get information, which kind of data are collected and for which reasons:

1. Data transmission / Data protocolling

When this website is visited, the web server automatically creates log files, that can't be linked to a specific person. These data contain e.g. the browser type and version, the operating system, referrer URL (last visited page), IP-adress of the requesting client pc, date and time of the server request and the requested file/url. These data are only used for statistical evaluations.

These data are not transmitted to other parties, not for commercial and not for non-commercial purposes.

2. Usage of private data

Private data are only rose and processed, if these data are put in voluntarily, e.g. during an request, error indication or order. If they are not needed in course of business, you can always withdraw the permission you gave for storing these data. The withdrawal has to be send in written form (e.g. per E-Mail). Your data are not transmitted to other parties, if this is not neccessary for legal reasons.

If you are using the update function of jTrainGraph, the following information are transmitted in order to create an answer to your request and propose the most current software version:

- Flag, if the application is in stellwerksim mode and if the update function is used during startup of jTrainGraph.
- Version and sub-version of application
- Operating system
- User language
- Activation code / Serial number:
 - If the pro functionality is unlocked using an activation code: E-Mail and activation code entered in application
 - If a serial number is entered during startup of jTrainGraph Pro: E-Mail and serial number entered in application

If an activation code or serial number is transmitted, theoretically, a link to the order can be established. These information are handled highly confidentially and are only used in order to detect misuse of the software.

If errors within jTrainGraph are reported, the stracktrace is transferred to the server in order to solve the problem. E-Mail and and a description of the error can be entered voluntarily. All information are used to solve the problem and are deleted after that.

3. Information about, editing and deletion of data

Obtaining the laws of the German state, you can always ask, which data are stored about you in our systems and get an promptly answer.

Please use this E-Mail-Adress: datenschutz@jtraingraph.de

4. Security of your data

We use any organisational and technical measures to secure your data, so that no third party can access them. For transmitting very sensitive data or information it is appropriate to use postal mails instead of E-Mails, as for E-Mails an thoroughly data security can not be guaranteed.

To secure your data while transmitting it, we use state-of-the-art transmission procedures (e.g. SSL) using https.

5. Changes to this data privacy statement

We will update this statement for protecting your personal data from time to time. Please look at it from time to time, to be up to date on how we protect your data and improve the scope and content of our pages. If we do considerably updates of this statement (e.g. about collecting, using and transmitting data) we will inform you with an apparent note on our website. By using the website, you state that you accept this statement of privacy.

If you have any questions to this data privacy statement, please contact us.